



## **CERTIFICATION LEVELS-CEU'S-NEW-EFFECTIVE 5-24-2017**

If a member has accumulated credits within the previous 3 calendar years (Prior to 1-1-2017) the credits will be applied toward the appropriate Certification Level.

Within a 3-year time frame, the following credits will be issued toward becoming a Certified Member:

- 1 conference meeting= Level 1 Certification will be awarded.
- 2nd conference meeting = Level 2 Certification will be awarded.
- 3rd conference meeting = Level 3 and; the member becomes a Certified Member.
- Once obtaining Level 3, the Certified Member **must** attend at least 1 entire conference each calendar year for CEUs, to maintain Certified Member status.
- Members **must** attend the entire conference to receive credit for a Level of Certification.

### **CLOAF CEU's (ADMINISTRATIVE)**

- BUILDING OFFICIAL /MANAGERS/SUPERVISORS ROLE
- WORKING WITH YOUR BUILDING OFFICIALS/SUPERVISORS
- MEDIA RELATIONS
- SUNSHINE LAW RECORDS VARIOUS SECTIONS
- EMPLOYMENT LAWS AND RULES/VARIOUS LAWS AND RULE
- PERFORMANCE MANAGEMENT
- STRESS MANAGEMENT
- TIME MANAGEMENT
- PUBLIC SPEAKING
- CUSTOMER SERVICE IN GOVERNMENT OR PUBLIC SECTOR
- DEALING WITH ANGRY PEOPLE

### **CLOAF CEU'S (LEGAL)**

- INTERVIEWING TECHNIQUES/CASE DEVELOPMENT
- SPECIAL ISSUES
- CONSTRUCTION INDUSTRY LICENSING BOARD
- EVIDENTIARY ISSUES OR ELEMENTS OF A CRIME
- LOCAL GOVERNMENT ORDINANCES

- **MOCK CITATION TRIAL**
- **OTHER LEGAL OPTIONS**
- **TESTIFYING AND Demeanor**
- **ELEMENTS OF A CRIME**
- **INTERVIEWING TECHNIQUES**
- **CASE PREPARATION /PRESENTATION**
- **LEGAL DOCS**
- **LOCAL LICENSING**
- **UNLICENSED ACTIVITY**
- **FS CH. 117- NOTARY/VARIOUS SECTIONS**
- **FS 162 PT. I & II**
- **LOCAL LICENSING**
- **FS CH. 320- MOBILE HOMES**
- **FS CH. 440- WORKERS' COMPENSATION**
- **FS CH. 489 PT. I**
- **FS CH. 489 PT. II -(ELECTRICAL CONTRACTING**
- **FS CH. 489 PART- III-SEPTIC TANK CONTRACTING**
- **FS CH. 553-PERMITTING REGULATIONS**
- **FS CH. 713- LIEN LAW**

**CLOAF CEU's (SAFETY)**

- **PRESENCE**
- **PRACTICAL APPLICATION OF SKILLS**
- **CONFLICT**
- **COURTESY AND RESPECT**
- **HUMAN BEHAVIOR**
- **HUMAN DIVERSITY AND CULTURE**
- **DEALING WITH PERSONS WITH SPECIAL CONCERNS**
- **SUBSTANCE ABUSE**
- **INDIVIDUAL SURVIVAL CONSIDERATIONS**
- **ANIMAL ENCOUNTER ISSUES**
- **HAZARDOUS MATERIALS/SITUATIONS AND INCIDENT**
- **DEFENSIVE TACTICS**
- **EMERGENCY DISASTER**
- **CLIENT /CONTRACTOR RESOLUTION**